



# Birthday Party Booking Agreement

Birthday Host Name: \_\_\_\_\_

Birthday Child's Name and Age: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

Birthday Party Date and Time: \_\_\_\_\_

Selected Birthday Theme and Estimated Guest Count: \_\_\_\_\_

Added Enhancements/Notes: \_\_\_\_\_

## **Birthday Party Booking Policies**

Party reservations must be made a minimum of 10 days in advance. A 50% deposit on your desired party package is due with your reservation to confirm your party. This deposit is non-refundable. The deposit may be transferred to a mutually-agreed-upon date, based on availability. If a postponement or cancellation occurs less than 72 hours before the party reservation, the deposit will be forfeited. If a postponement or cancellation occurs less than 10 days before the party reservation, a \$250 transfer fee will apply.

Party locations and enhancements are based on availability and may change at any time. The Santa Barbara Zoo will strive to provide the requested options and will offer a suitable alternative in the event a desired location or enhancement is not available.

The following items are prohibited on Zoo grounds: balloons, piñatas, confetti, drinking straws, glassware, Frisbees, balls, scooters, and other items that may be harmful to the welfare of our animals. Smoking and any smoke-producing items are also prohibited. If you have any questions about an item, please contact the Zoo Birthday Party staff.

In order ensure the safety of our guests and staff, and to provide great experiences for all of our guests, we ask that all guests conduct themselves respectfully at all times during their visit. Any name-calling, aggressive behavior, trespassing of exhibits, or any conduct that is unsafe may result in immediate termination of the event with removal of all guests and forfeit of any refund of payments.

By signing below, I agree that I have read and understood the Birthday Party Policies. I understand that my party reservation is NOT CONFIRMED until I call with payment information and receive a deposit receipt.

Sign: \_\_\_\_\_ Date: \_\_\_\_\_